



McVeigh Parker the best in our field

Clipex Guarantee

30 year service Guarantee

The **McVeigh Parker Service Life Guarantee** gives you the peace of mind that your McVeigh Parker fence post will be serviceable for 30 years subject to normal maintenance and proper use. Any materials and non wearing parts that fail in service will be replaced free of charge under the following conditions:

McVeigh Parker & Co Ltd (McVeigh Parker) guarantees Clipex® galvanized steel posts for 30 years against post failure, this will become valid from the date of sale subject to the following conditions:

- The product must be installed to standard good practice and to any guidelines as specified by McVeigh Parker & Co. Ltd.
- The Clipex® fencing (hereinafter referred to as the product) must not have been misused or placed in unusual conditions, such as within 1km of the sea or in an industrial area. If damage is caused by vehicle impact, acts of vandalism, forced entry or other unforeseen acts not associated with the normal use of the product, the guarantee on that part of the product will be invalid until such time as it has been replaced.
- Where the product has been cut, drilled or the substrate exposed to the elements, the steel should be treated immediately with a good quality zinc rich coating.
- The product should be regularly managed and its surfaces kept free of any corrosive matter for the duration of this guarantee.
- This guarantee covers the cost of replacing the defective product. Consequential costs incurred as a result of replacing the product are excluded.
- This guarantee is only valid for installation in normal conditions, elements such as consistent strong prevailing winds, salt spray, areas of aggressive acidic atmosphere and constant damp or waterlogged soil will nullify this guarantee.
- This guarantee is null and void if at the time of ordering McVeigh Parker were not notified of any extreme conditions or uses of the fence and confirmed in writing.
- This guarantee is only activated on complete fence failure.
- Guarantee is only valid for first end user only.
- This guarantee is only valid for Clipex® intermediate posts.
- X fence wire netting is recommended, if an alternative wire is used and it is proven to have resulted in the premature failing of the posts this will nullify this guarantee.
- McVeigh Parkers' guarantee is limited to the re-supply of total failed goods in accordance with the scale set out below:

Sliding percentage scale of product value only –

- Period – 1-15 years – 100% product replacement
- 16-20 years – 50% product replacement
- 20-25 years – 25% product replacement
- 26-30 years – 10% product replacement

- This guarantee is in addition to your statutory rights.

Invoice No. Installer/Customer

Date Install date Director signature

Head Office & Berkshire Branch
 McVeigh Parker & Co Ltd,
 Southend Bradfield, Reading,
 Berkshire. RG7 6HA
 Tel: 0118 9744777
 Fax: 0118 9744123

Kent Branch
 Thornden Farm, Lenham
 Road, Headcorn,
 Kent TN27 9LH
 Tel: 01622 891095
 Fax: 01622 891175

Sussex Branch
 Stane Street, Billingshurst,
 West Sussex RH14 9JR
 Tel: 01403 784250
 Fax: 01403 786394

Cambridgeshire Branch
 Ermine Street, Caxton,
 Cambridgeshire,
 CB23 3PC
 Tel: 01954 714110
 Fax: 01954 715099

Lancashire Branch
 Unit 3, Link 25 Business
 Park, Wigan Road,
 Ashton-in-Makerfield,
 Wigan, WN4 0DA
 Tel: 01942 725823
 Fax: 01942 723702

Worcestershire Branch
 McVeigh Parker & Co Ltd,
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Scotland Branch
 Market Road, Biggar,
 Lanarkshire, ML12 6FX
 Tel: 01899 221150
 Fax: 01899 229114



Directors: M.K.McVeigh, B.H.Parker, C.J.Hambridge, P.A.Ladums. Incorporated in England. Registered No: 1410916 VAT Registration No: 314 4629 71



What the customer must do to validate or claim on this guarantee.

- Customer MUST register their purchase at the time of erection in order to validate warranty. *E-mail invoice copy to sales@mcveighparker.co.uk, headed guarantee, location and invoice reference. We shall only entitle one guarantee per installation. To activate this guarantee we must receive your registration within 28 days of installation.*
- Claims – Any claim must be reported to us at support@mcveighparker.co.uk .
The claim MUST include the following information:
 - A) Proof of registration
 - B) Proof of purchase
 - C) Photographic evidence and location of the failure
- McVeigh Parker will investigate any claim within 30 days of receipt of completed claim. The customer shall grant us access to installation site in order to gather evidence and confirmation of claim.

If you have any concerns about this guarantee or request a bespoke guarantee on an alternative specification please contact us at sales@mcveighparker.co.uk or 0845 1207755

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